Malik Standley

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Education

Western Washington University Bellingham, WA

Bachelor of Science, Computer Science (Current Student) *Expected Graduation: June 2027*

- Activities: Competitive Programming Club, WWU Men's Rugby, Black Student Union (BSU)

Experience

Computer Maintenance Assistant — Western Washington University Bellingham, WA

Computer Maintenance Assistant *July 2026 – Present*

- Develop, modify, and maintain Ansible playbooks to automate classroom software deployment and Linux environment configuration.
- Refactor Ansible automation code to update package management workflows, including transitioning to Deb822-based repository configuration.
- Support Linux system administration, including user permissions, server maintenance, and secure system configuration.
- Assist with Active Directory account creation, password resets, and group permission management under senior IT staff supervision.
- Troubleshoot network connectivity, software, and account access issues using Jira to track support requests.
- Use Git, SSH, Bash scripting, Docker, and Apptainer to support software deployment and Linux environments.
- Maintain technical documentation using Sphinx and collaborate with senior IT personnel on infrastructure maintenance and network cabling.

Leadership Assistant — Morse Leadership Institute Bellingham, WA

Marketing *September 2025 – Present*

- Hold weekly meetings to discuss and coordinate marketing goals and campaigns.
- Produce video edits, posters, and digital image assets for organizational use.
- Manage organization website using Gradle, following proper accessibility standards.

Computer Science Tutor — Western Washington University Bellingham, WA

Tutor *September 2025 – Present*

- Assist students with computer science coursework spanning algorithms, programming, and theory.
- Communicate problem-solving strategies and maintain ticket queues for session management.

Mover — Cast Iron Moving Bellingham, WA

Mover *April 2025 – Present*

- Coordinate with team members using digital scheduling tools to manage client moves efficiently.
- Apply data tracking and time management techniques to consistently meet customer deadlines.
- Communicate effectively with clients and teams to ensure smooth project execution.

Support Staff — ATUS Help Desk Bellingham, WA

IT Support *June 2021 – December 2022*

- Diagnosed and resolved hardware, software, network connectivity, and user account access issues.
- Used Jira to track technical support requests and assist with troubleshooting and issue resolution.
- Provided remote technical assistance to users with varying levels of technical experience.
- Communicated technical solutions clearly to help users understand and resolve system issues.

Technical Skills

Programming & Scripting: Python, C/C++, Java, Bash, HTML, CSS
Systems Administration: Linux, Windows, Active Directory, User Management, SSH, File Permissions
Automation & DevOps: Ansible, Git, GitHub, Docker, Apptainer, CI/CD
Networking & IT Support: Network Troubleshooting, Jira, Cable Termination, Hardware Maintenance
Documentation & Databases: Sphinx, MySQL

Credentials & Licenses

CompTIA A+ · 40-Hour Workplace Conflict Mediation Course ·